

## **Refund Policy**

- Refunds for the 2018/19 skating season will only be made after DAY ONE of the skating block with a medical note for Pink, Blue, Green and Orange Group skaters, as well as for Synchro skaters. These refunds will be subject to a \$25 administration fee and there is no refund for the \$35.65 Skate Canada fee.

- CANSKATE PROGRAM EXCEPTION - a skater can receive full refund after one week ending on Friday of that week. These refunds will be subject to a \$25 administration fee.

- ORANGE GROUP EXCEPTION (COMPETITIVE SKATERS) - If a competitive skater chooses to no longer skate competitively throughout the season, they are unable to remain skating on the competitive sessions. Refunds will be calculated and issued once appropriate documentation is received. These refunds will be subject to a \$25 administrative fee.

- All requests for refunds must be made in writing by emailing [registrationsbni@outlook.com](mailto:registrationsbni@outlook.com)

- Please attach medical notes if reason for refund.

- Refunds will be issued once all appropriate documentation is received