April 2, 2020

To our Silver Blades families:

We hope everyone is doing well in these uncertain times and following all recommendations to help prevent and combat the spread of COVID-19. We look forward to the days when we can get back to the rink and to our routines.

It is a great unknown, at this time, when that return to our familiar routines will take place. Given the information we presently have, Silver Blades Skating Club's Board of Directors has decided to move forward as if our season is over.

At the time the Civic Centre closed, there were 4 weeks left of the Winter Session for Competitive/StarSkaters, and 4 weeks for the Spring Session. Outlined below are the options we are offering regarding refunds or credits for next season.

Registration for Skating Sessions:

Refund or Credit (on Uplifter toward next year's registration) for Winter Sessions remaining Refund or Credit (on Uplifter toward next year's registration) for Spring Sessions

Off Ice:

Refund or Credit for the 4 classes missed in Winter – All off ice groups

Refund or Credit for the 1 class missed in Winter – Orange Yoga session

Refund or Credit for the 1 class missed in Winter - Sunday Yoga session

Refund or Credit for Spring office sessions – All office groups

Ice Show (this is the one that makes us the most sad):

Refund or Credit for Ice Show fees

Please reply to silverbladessc@outlook.com by Tuesday, April 7, 2020 with your skater's name and your choice of a credit or refund. April payments will be subtracted from the refund or credit instead of being deposited. Remember to include which name to write on any refund cheque. If we do not hear from a family by Tuesday, April 7, 2020 fees will be credited to the skater's Uplifter account for next season.

We ask for patience and understanding as we work through what will be a time-consuming task to process each family's choice. Thank you for your anticipated cooperation.

Stay safe and we can't wait to see everyone back on the ice!

Silver Blades Skating Club